New Forest Disability Information Service

Information
01425 628750
info@NewForestDIS.org.uk
www.NewForestDIS.org.uk

Information Sheet 2a

Your Attendance Allowance appointment

An appointment has been made to help you complete an application for Attendance Allowance. Our advisor will have all the forms ready and will go through all the questions with you. It will take about 90 minutes in total.

General information about Attendance Allowance (AA)
Attendance Allowance is paid to people over pension age who have difficulty or need help with their personal care needs, for example, washing, dressing and using the toilet. Things like shopping, gardening or housework don't count as personal care. There are two levels of Attendance Allowance:

- Low rate (£76.70 per week) for people who need help in either the daytime or the nighttime
- High rate (£114.60 per week) for people who need help in both the daytime and the nighttime

If you are awarded Attendance Allowance, nobody claims Carer's Allowance for looking after you and you have no non-dependent adults living with you, your minimum income threshold for the purposes of Pension Credit will increase by £82.90. This can help you qualify for Pension Credit even if you do not receive it at the moment. If you already get Pension Credit, the amount you receive will increase.

Ahead of your appointment
We have listed some of the information we will need for the form on the back of this information sheet. You may wish to note the answers down for ease of reference on the day of your appointment. If you have any reports or letters about your conditions, it would be useful to include a copy of these with the form as evidence. We can help with photocopying if necessary. If you have none of these, it may be worth contacting your GP surgery and asking for a Patient Summary. This will list your medical conditions and the medication you take, and should be free under GDPR regulations.

New Forest Disability Information Service is a registered charity, and we rely on your kind donations to provide our services. If you would like to make a donation, please visit www.NewForestDIS.org.uk/donate. Thank you.

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Information needed for the Attendance Allowance Form

Complete this ahead of your appointment so you have all the information to hand.

Your National Insurance number (this will be on any letter about your pension)	
List of your health conditions and how long you have had them (please remember to provide medical evidence - letters or reports - or a patient summary from your GP surgery)	
List of prescription medication (or alternatively please let us have a copy of your most recent prescription schedule)	
GP details and when you last saw them	
Contact details of any other health professionals you have seen in the last 12 months	
Your hospital number (if applicable)	
Contact details for anyone currently providing you with care	
If you are on a waiting list for surgery, the date you were added to the list	
Dates of any recent hospital stays	
Details of the bank account you would like Attendance Allowance paid into (account number, sort code, how your name appears on the account)	