

New Forest Disability Information Service



Annual Review

April 2008 to March 2009

Mission Statement:

**'to empower people living with disabilities
in the New Forest and its surrounding
area to enable them to lead active
and fulfilling lives integrated
in society'**

New Forest Disability Information Service

Chairman's Report

Far from the 'weathering the storm' I am very pleased to report this year has been a year of 'growth and development'. The last twelve months have been positive times for looking forwards and onwards. As a Board we have consolidated and now have John Woolhouse as Treasurer which has been a very important addition, and I am very pleased to announce how well I feel supported by my team of board members.

At the same time I think it important to acknowledge the hard work of our officers and in recognition of this, and our developments, we have now have a Chief Executive in Jacki Keable and an Outreach Manager, Cathy Gogan, who have been instrumental in enabling these developments to happen.

It is with great delight we have been able to appoint Josey Carpenter, as Office Administrator, to support Cathy and Jacki. This has been badly needed, and she has already proved to be a great asset to the team.

Grants have improved this year and we have started doing pilot work for Adult Services, which not only provides a very important service but enables us to develop these services in partnership with our colleagues in Adult Services. While Cathy has lead the development of work at Lymington hospital, Jane has now been able to use her Occupational Therapy skills assessing people in the community for equipment.

The office and shop are now open 10am to 5pm Monday to Friday and Saturday mornings and the selling of new and second hand equipment has seen another great development which is supporting the growing needs of the population of the area.

It is with great commitment that our wider Outreach work continues to provide a valuable service and without our volunteers we would be unable to support all these developments and maintain the wider support we give people.

I am very proud to be linked with such a developing service which provides such a quality service to our users. This year has seen the organisation become more robust and positive. It is not easy for voluntary services and we are in no way complacent about the challenges ahead but we are well on the way.

Next year we look forward to ongoing development and consolidation in order to provide a very valued service to people with disabilities in the New Forest.

Janet Allen

New Forest Disability Information Service

Statistical data is presented for our Head Office, Travelling Service, Hythe, Ringwood & Lymington Hospital Outreach Offices.

In line with the ethnicity of the New Forest 99% of clients were white.

chart a: number of clients, enquiries, client contacts & hours used.

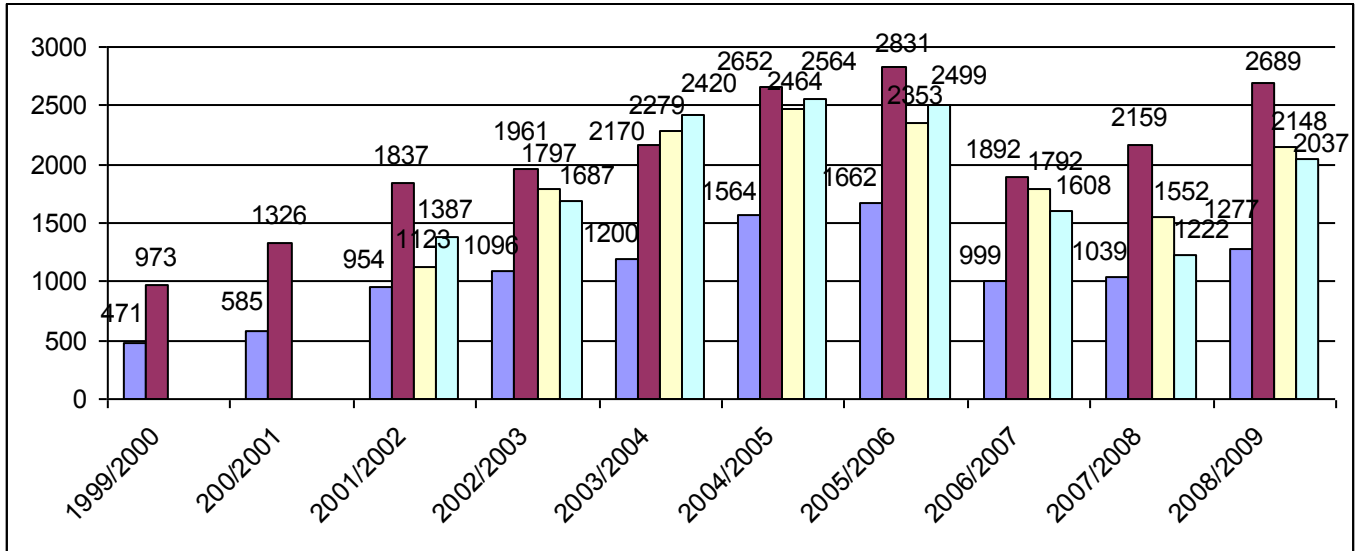


chart b: %client contacted for themselves/another

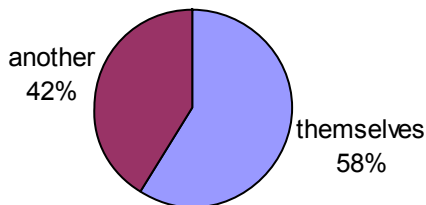


chart c: % client female/male

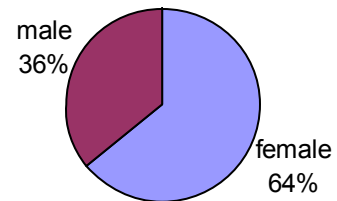


chart e: % clients for children, adults, OAPs

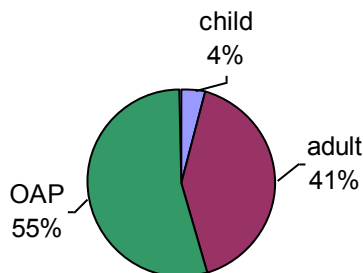
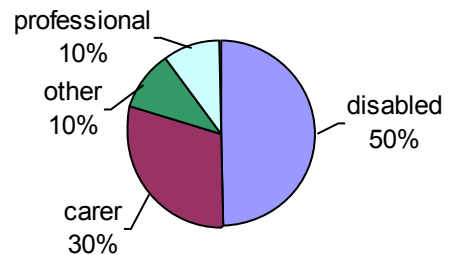


chart d: %clients are disabled, carers, professionals, other



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chart g: amount of new benefit raised for clients per annum

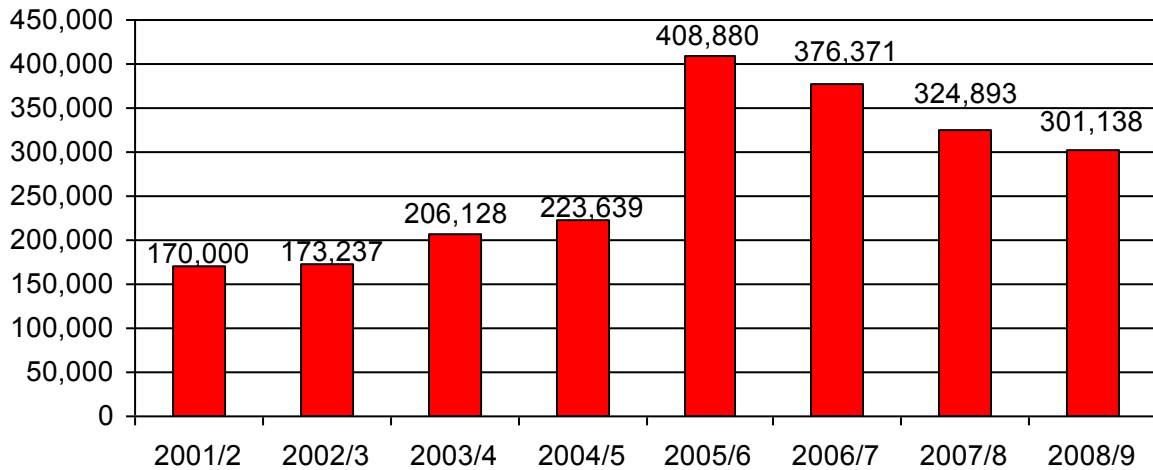


chart h: client method of initial contact

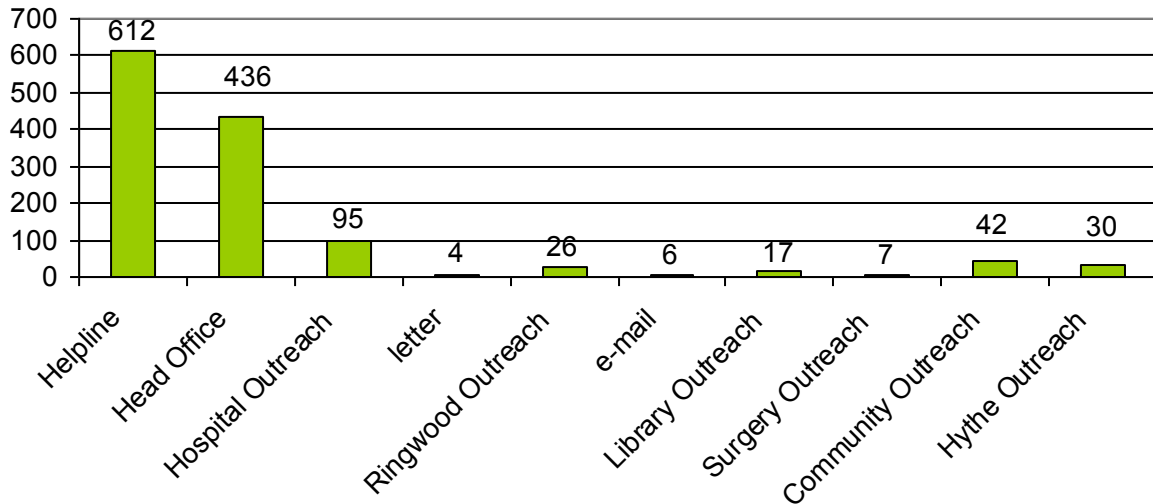
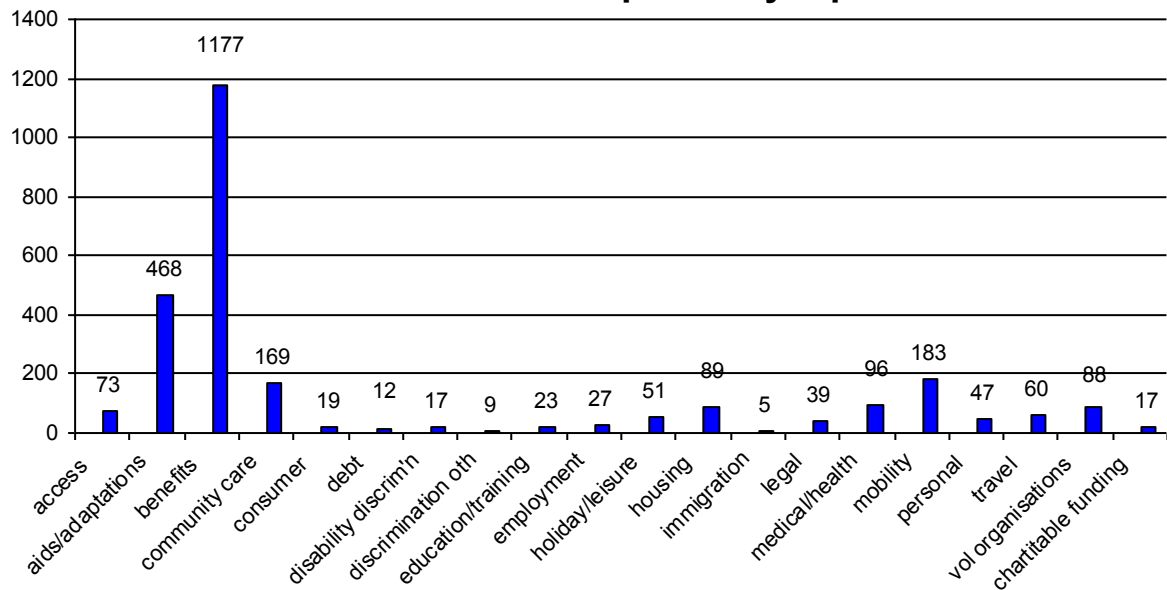


chart i: client enquiries by topic



The Travelling Service

We continue our commitment to taking our Service out into the community where we see individuals who may be unable to visit our Head Office or one of our Outreach Offices. Take up has been sporadic however, and we have not been as busy as we would have liked over the past year. We plan to address this over the coming year by promoting the Service via further advertising and targeting all the groups, GP practices, churches etc that we have visited in the past.

We visit Fordingbridge, Ringwood, Totton, Hythe and Blackfield libraries and the GP Surgeries at Bransgore and Barton-on-Sea on a regular basis throughout the year where we offer free information and advice.

The Outreach Service

Despite difficulties due to sickness and retirement of a long serving and much missed member of staff, we continue to provide a weekly service at both Ringwood and Hythe where we offer not only information and guidance but welfare benefit support as well.

An exciting opportunity saw us extending this process in January 2009 into Lymington New Forest Hospital where for two hours each day we visit patients and their families offering guidance and advice and assistance with completing benefit forms. To the end of March we saw 91 clients and we are improving upon this number week by week.

Cathy Gogan
Outreach Manager

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Statement of Financial Activities (Including income & Expenditure Account) for the year ended 31 March 2009

	Unrestricted funds	Restricted funds	Total funds	2008
	£	£	£	£
Incoming resources				
Incoming resources from general fund				
Voluntary income				
Donations - general donations	30,556	-	30,556	14,821
Activities for generating funds:				
General fundraising	4,654	-	4,654	4,026
Consultancy and training	686	-	686	1,641
Sales of donated gifts	2,957	-	2,957	850
Commission on equipment sales	2,669	-	2,669	186
Investment income & interest	642	-	642	353
Incoming resources from charitable activities				
Grants received	17,129	-	17,129	14,665
Other incoming resources				
On line filing incentive relating to previous years	-	-	-	400
Total incoming resources	59,293	-	59,293	36,942
Resources expended				
Costs of charitable activities and Governance costs	33,841	-	33,841	18,269
Total resources expended	33,841	-	33,841	18,269
Net incoming/outgoing resources				
- Net income/expenditure for the year and net movement in funds	25,452	-	25,452	18,673
Total funds at 1 April 2008	25,477	-	25,477	6,804
Total funds 31 March 2009	50,929	-	50,929	25,477

**Balance Sheet
as at 31 March 2009**

	2009		2008	
	£	£	£	£
Fixed assets				
Tangible assets		4,012		4,551
Current assets				
Debtors		-		-
Cash at bank and in hand	55,727		22,888	
	<u>55,727</u>		<u>22,888</u>	
Creditors: Amounts falling due within one year	10,810		1,962	
	<u>10,810</u>		<u>1,962</u>	
Net current assets		46,917		20,926
Net assets		<u>50,929</u>		<u>25,477</u>
Unrestricted funds				
General funds	50,929		25,477	
Designated funds	-		-	
	<u>50,929</u>		<u>25,477</u>	
Restricted funds		-		-
	<u>50,929</u>		<u>25,477</u>	

With thanks to our supporters:

Co-operative	Henry Smith Charitable Trust
ExxonMobil	Lymington Precision Engineering
Dibden Allotments Charity	Burry Charitable Trust
Hampshire County Council	Friends of Brockenhurst
Beaulieu Parish Council	Hythe & Dibden Parish Council
Bransgore Parish Council	Lyndhurst Parish Council
Brockenhurst Parish Council	Marchwood Parish Council
Burley Parish Council	New Milton Town Council
Fordingbridge Town Council	Ringwood Town Council
Hale Parish Council	Sway Parish Council
Hyde Parish Council	Totton & Eling Town Council

To Richens Care our thanks for supplying our range of disability equipment for sale on commission .

To everyone who collects spare cash in one our Penny Boxes, thank you

To all the supporters of our Books and Table Sales, thank you for buying and donating quality books and second hand goods.

To everyone who plays our NFDIS Lottery so loyally each month, we thank you; and to anyone who would like to join - we welcome you!

To all our kind clients who show their appreciation with cheques, cash, cakes and chocolates, we thank you most sincerely.

New Forest Disability Information Service

Board of Trustees: 2008/9

Janet Allen	Chairman
John Woolhouse	Treasurer
Molly Deaton	
Michael Lanning	Company Secretary

New Forest Disability Information Service

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