

# **New Forest Disability Information Service**



**Annual Review**

**April 2006 to March 2007**

## **Mission Statement:**

**'to empower people living with disabilities  
in the New Forest and its surrounding  
area to enable them to lead active  
and fulfilling lives integrated  
in society'**

**Board of Trustees Report:**

Twelve months ago our Chairman of the Board reported that it was becoming harder to obtain grant funding, little did we know then, that we were just beginning to see how difficult this was to become. It is fair to say that this has been the most financially challenging year that the NFDIS has had since conception in 1998, and that despite making funding bid applications to the few grants available it has been a case of too little money to spread amongst too many worthwhile charities. With our previous Big Lottery grant having just one month left to run at the beginning of this financial year, we were well on our way to making our next application, and this we duly presented for consideration. We were taken all the way to the last selection round only to be told recently that due to over subscription grants were being awarded geographically - a bitter disappointment for everyone and endangering to our future viability.

But to return to the start of this financial year; we decided to place staff in caretaker posts in line with our expansion plan, however we regrettably had to take the decision to make everyone redundant in July 2006; and because of changes in employment law (staff having originally being employed on fixed term contracts) this cost us approximately £11,500. This was an extremely testing time for everyone concerned and a tribute must be made to many of the loyal staff who remained at their posts on a voluntary basis (and still do to this day) certainly showing true commitment; we have also recruited more volunteers during the year who are training to give information and advice, or contribute in supporting roles.

We have not been untouched by changes on the Board of Trustees and we have said goodbye to Marie Morgan, our Chairman for several years, and thank her for all her time and effort so freely given. We have welcomed new members Andrew Hayward-Wills, (who has taken over as Chairman) Molly Deaton and Michael Lanning and bid farewell to Chris Lynott, Douglas Rogerson and Clare Sedgeley.

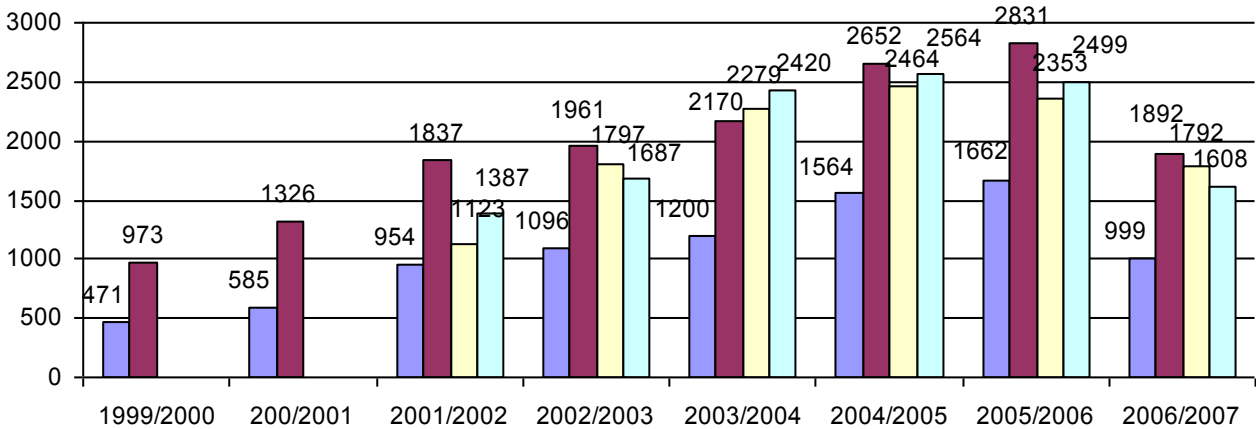
We now look forward to strengthening our Board and working with our dedicated staff team to re-group, regain financial stability and embrace the future for this much needed charity that helps so many people. In order to survive in this difficult financial climate we must become more self sufficient financially and embrace a modern business approach to future challenges thereby ensuring a united and secure future.

**Barbara Keeling**  
**Company Secretary**

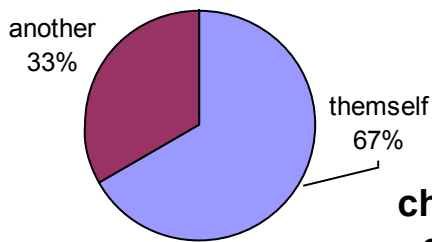
# New Forest Disability Information Service

Statistical data is presented from our Head Office, New Milton, Hythe & Ringwood Offices, Library, GP Surgery & Community Links. In line with the ethnicity of the New Forest 99.2% of clients were white.

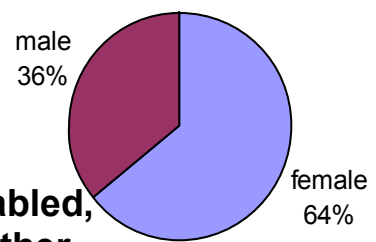
**chart a: number of clients, enquiries, client contacts & hours used per annum. (NB: the way data is collated has been improved 2006/7)**



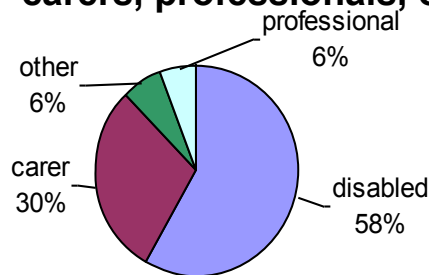
**chart b: %client contacted for themselves/another**



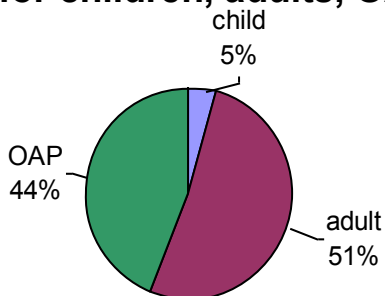
**chart c: % client female/male**



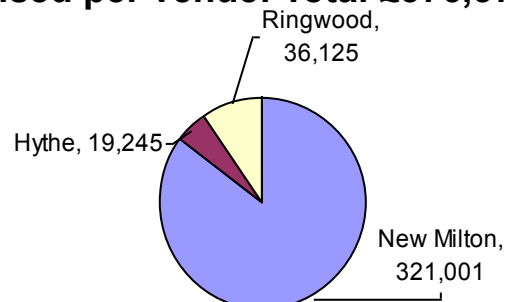
**chart d: %clients are disabled, carers, professionals, other**



**chart e: % clients for children, adults, OAPs**

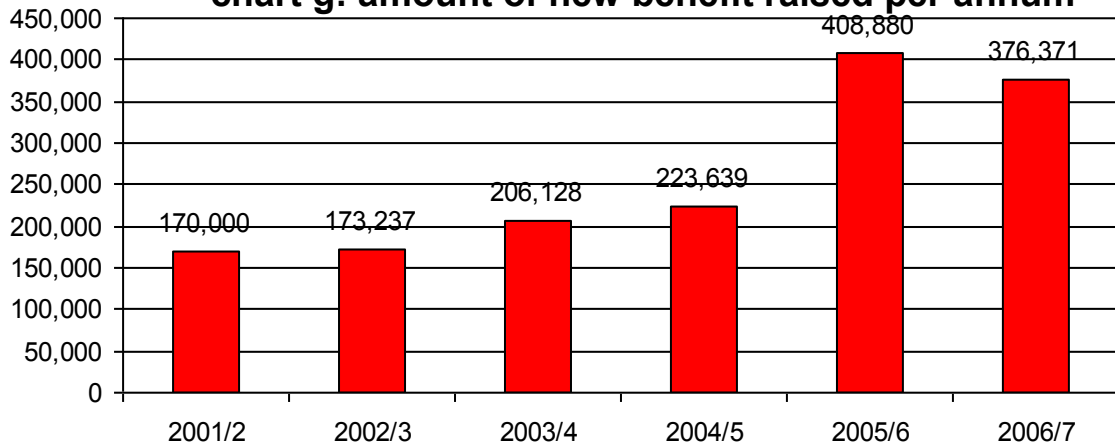


**chart f: amount of new benefit raised per venue: Total £376,371**



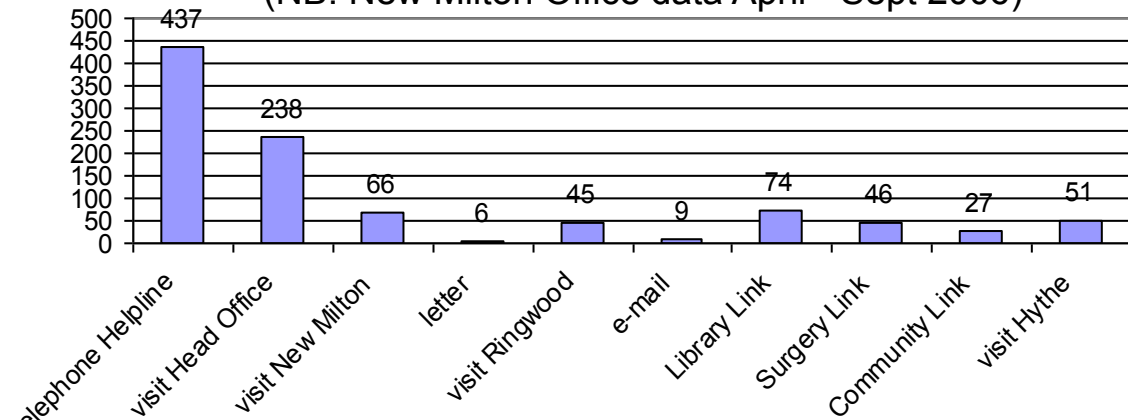
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**chart g: amount of new benefit raised per annum**

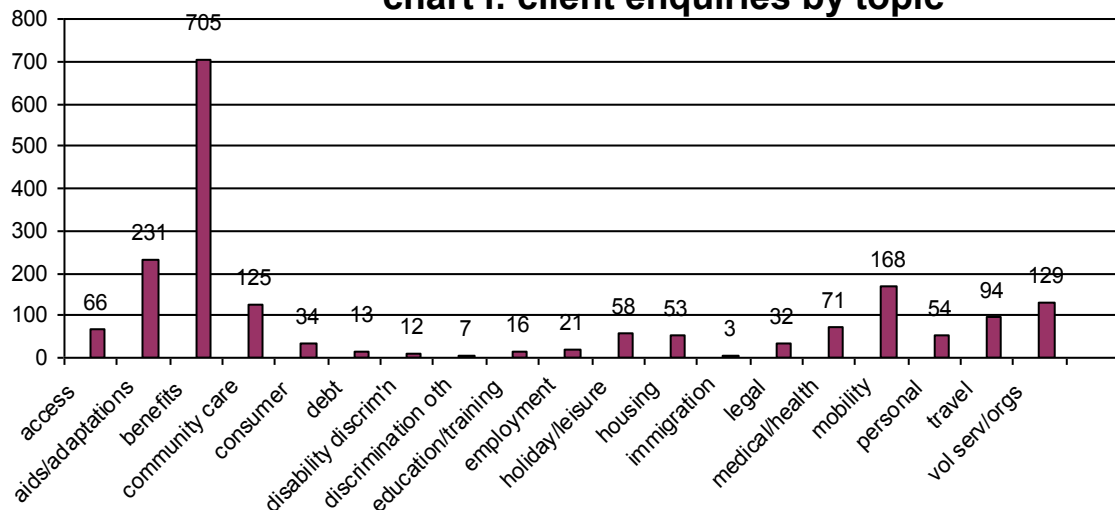


**chart h: client method of initial contact**

(NB: New Milton Office data April - Sept 2006)



**chart i: client enquiries by topic**



### Quality of Service

Clients were randomly surveyed for quality of service; of the 61% who responded: Asked overall how satisfactory they found the Service, 95% stated very/fairly satisfied. Asked how helpful they found the staff, 96% stated very/fairly helpful. Asked how useful they found the information given, 93% stated very/fairly useful.

99% stated that they would recommend the Service to family/friends.

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**Statement of Financial Activities (Including income & Expenditure Account) for the year ended 31 March 2007**

	Unrestricted funds	Restricted funds	Total funds	2006
	£	£	£	£
<b>Incoming resources</b>				
<b>Incoming resources from general fund</b>				
Voluntary income				
Donations - general donations	2,022	-	2,022	708
Activities for generating funds:				
General fundraising	3,291	-	3,291	2,094
Commission on equipment sales	221	-	221	-
Investment income & interest	339	-	339	869
<b>Incoming resources from charitable activities</b>				
<b>Grants received</b>	10,412	-	10,412	70,279
<b>Total incoming resources</b>	<b>16,285</b>	<b>-</b>	<b>16,285</b>	<b>73,950</b>
<b>Resources expended</b>				
Costs of charitable activities and Governance costs	30,194	13,748	43,942	80,929
<b>Total resources expended</b>	<b>30,194</b>	<b>13,748</b>	<b>43,942</b>	<b>80,929</b>
<b>Net outgoing resources</b>				
<b>- Net expenditure for the year and net movement in funds</b>	(13,909)	(13,748)	(27,657)	(6,979)
<b>Total funds at 1 April 2006</b>	20,713	13,748	34,461	41,440
<b>Total funds 31 March 2007</b>	<b>6,804</b>	<b>-</b>	<b>6,804</b>	<b>34,461</b>

**Balance Sheet  
as at 31 March 2007**

	2007		2006	
	£	£	£	£
<b>Fixed assets</b>				
Tangible assets		5,148		5,812
<b>Current assets</b>				
Debtors	-		1,966	
Cash at bank and in hand	2,445		32,029	
	<u>2,445</u>		<u>33,995</u>	
<b>Creditors: Amounts falling due within one year</b>	<u>789</u>		<u>5,346</u>	
<b>Net current assets</b>		1,656		28,649
<b>Net assets</b>		<u>6,804</u>		<u>34,461</u>
<b>Unrestricted funds</b>				
General funds	6,804		14,713	
Designated funds	-		6,000	
	<u>6,804</u>		<u>20,713</u>	
<b>Restricted funds</b>		-		13,748
	<u>6,804</u>		<u>34,461</u>	

**Notes to the Financial Statements  
for the period 1 April 2006 to 31 March 2007**

**Movement in funds**

	<b>At 1 April 2006</b>	<b>Incoming Resources</b>	<b>Outgoing Resources</b>	<b>At 31 March 2007</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
<b>Restricted funds</b>	13,748	-	13,748	-
<b>Unrestricted funds</b>				
Designated funds	6,000	-	6,000	-
General funds	14,713	16,285	24,194	6,804
	20,713	16,285	30,194	6,804
<b>Total funds</b>	34,461	16,285	43,942	6,804

**Purposes of restricted funds**

Grants from the Big Lottery Fund are to be used towards the salaries of the deputy service manager, the welfare benefits officer and new developments officer plus associated costs.

Other restricted grants are used towards developing various schemes as specified by the donors.

**Purposes of designated funds**

These funds have been designated for the replacement of computer equipment and essential building repairs.

Due to the financial position of the charity it is considered inappropriate to continue to designate funds. Therefore designated funds have been released into general funds.



**With thanks to our supporters:**

Co-operative

Big Lottery

Awards for All

F J Wallis

Dibden Allotments Charity

ESF Global Grants

ExxonMobil

Beaulieu Parish Council

Lymington & Pennington Town Council

Brockenhurst Parish Council

Marchwood Parish Council

Burley Parish Council

New Milton Town Council

Hale Parish Council

Ringwood Town Council

Hordle Parish Council

Sway Parish Council

Hythe & Dibden Parish Council

Totton & Eling Town Council

Hampshire County Council

To Richens Care our thanks for sponsoring our brochure, and supplying our range of disability equipment for sale on commission .

To Tesco New Milton and all the generous shoppers who supported us on our collection days, we thank you all.

To Sainsburys at Christchurch we thank you and all the shoppers who so generously supported us on our collection day.

To all the supporters of our Wednesday Table Sales, thank you for buying and donating quality books and second hand goods.

To all our kind clients who show their appreciation with cheques, cash, cakes and chocolates, we thank you most sincerely.

## New Forest Disability Information Service

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### **Board of Trustees: 2006/7**

Marie Morgan	Chairman	
Kathy Gulliver	Vice-Chairman	Ret. Oct 2006
Douglas Rodgerson	Treasurer	
Phyllis Inglis	Secretary	
Barbara Keeling	Company Secretary	
Chris Lynott		

### **New Forest Disability Information Service**

Head Office  
6 Osborne Road  
New Milton  
Hampshire  
BH25 6AD

**Helpline: 01425 628750**

Adminline: 01425 623485  
Fax: 01425 623485  
e-mail: [info@newforestdis.org.uk](mailto:info@newforestdis.org.uk)  
Website: [www.newforestdis.org.uk](http://www.newforestdis.org.uk)

Charity No: 1104589  
Company No: 05124781

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