

# **New Forest Disability Information Service**



**Annual Review**

**April 2005 to March 2006**

## **Mission Statement:**

**'to empower people living with disabilities  
in the New Forest and its surrounding  
area to enable them to lead active  
and fulfilling lives integrated  
in society'**

**Chairman's Report:**

Looking back over the last twelve months there have been the few inevitable changes occurring within NFDIS. Having two separate offices in New Milton seems to be working well. It has given us more flexibility and we have been able to recruit more volunteers which has established a smoother working pattern for all. Although I think I could almost say that as we are now getting even more clients through the door, it won't be long before we will run out of space once again, but that is for the future.....

This year has been somewhat of a rollercoaster year with funding getting harder to obtain. The Funders' we could rely on are no longer quite so generous with their support and it has become more apparent that a certain amount of self-funding is the way forward. With this in mind we are in the throes of organising our very own Lottery and we hope through this we will be able to raise some much needed funds in order to help to carry on with our Service.

During the year we have also had to say goodbye to one or two very good members of our team also members of the Board of Trustees and we thank them all for the service they have given and wish them well for the future.

We are also putting together our plans for the next five years, this is quite an expansive plan and should we be granted funding for this project it will allow us to expand and increase the service to our clients in many different ways. Being optimistic we can only wait and see if these plans come to fruition which will allow us to offer the service we are aiming for.

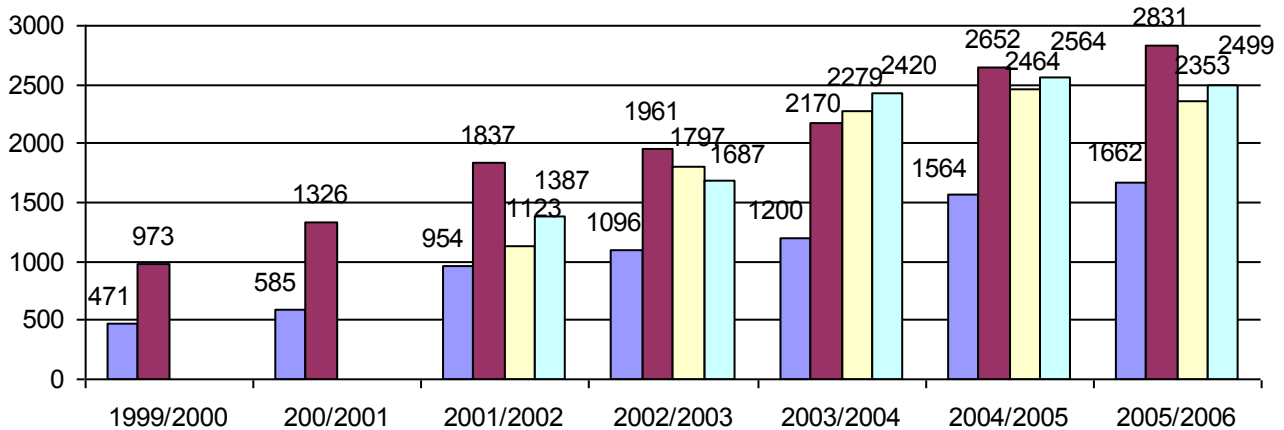
This of course is all in the future and we can only wait to see if our hopes and plans will materialise. In the meantime we express our thanks to our Funders who have supported us, without their help we could not continue with the work we do. The donations we receive during the year from various sources are again much appreciated.

In conclusion I would like to express my sincere thanks, as always, to our very dedicated team of workers and volunteers who give of their time over and beyond the call of duty, which I assure them does not go unrecognised. My thanks also to the Board of Trustees who with their support and dedication have continued to help the Service go from strength to strength, we hope and trust that this may continue for many years to come.

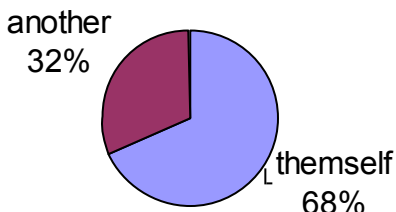
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Statistical data is presented from our Head Office, New Milton, Hythe & Ringwood Offices, Home Visits & Travelling Service.

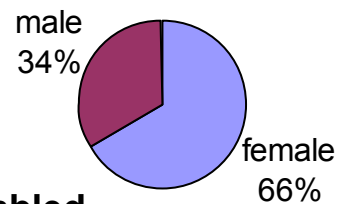
**chart a: number of clients, enquiries, client contacts & hours used per annum.**



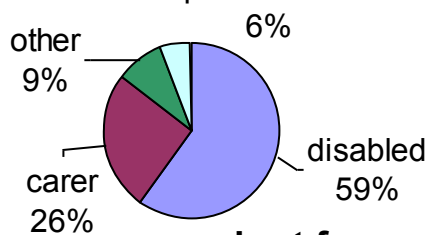
**chart b: %client contacted for themselves/another**



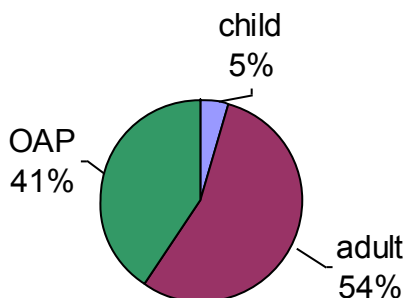
**chart c: % client female/male**



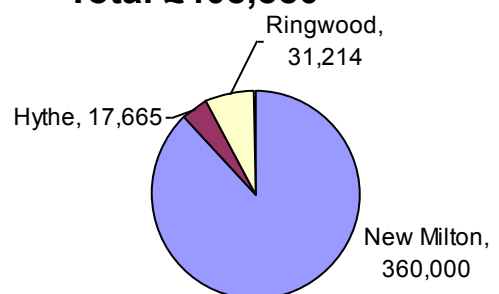
**chart d: %clients are disabled, carers, professionals, other**



**chart e: % clients for children, adults, OAPs**

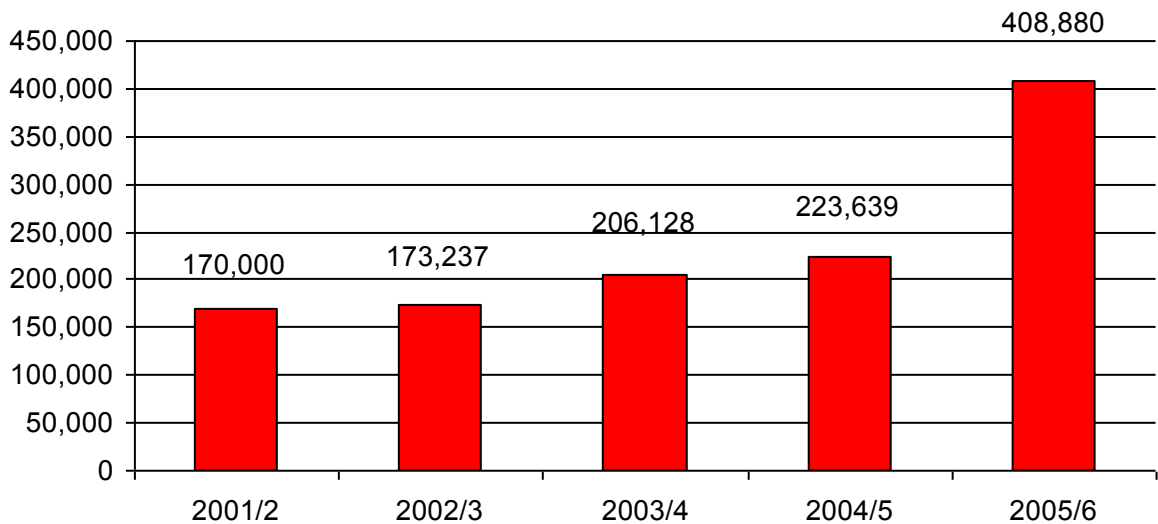


**chart f: amount of new benefit raised per venue  
Total £408,880**

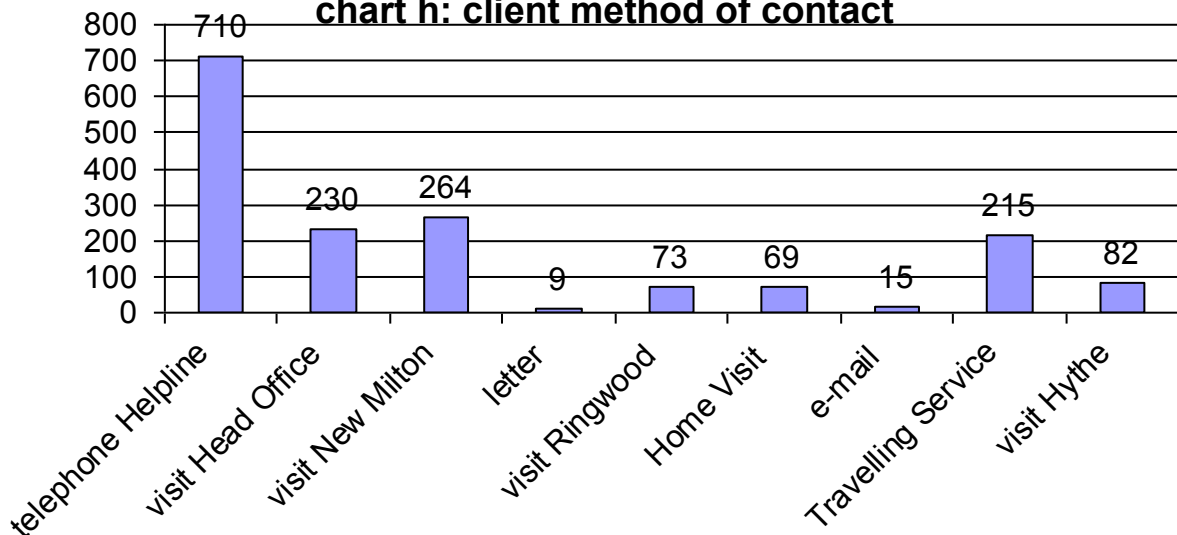


## New Forest Disability Information Service

**chart g: amount of new benefit raised per annum**



**chart h: client method of contact**



### Quality of Service

20 clients were randomly surveyed each month; 59% responded.

Asked overall how satisfactory they found the Service, 93% stated very/fairly satisfied.

Asked how helpful they found the staff, 97% stated very/fairly helpful.

Asked how useful they found the information given, 92% stated very/fairly useful.

99% stated that they would recommend the Service to family or friends.

New Forest Disability Information Service

**Statement of Financial Activities (Including income & Expenditure Account) for the period 1 April 2005 to 31 March 2006**

	Unrestricted funds	Restricted funds	Total funds	2005
	£	£	£	£
<b>Incoming resources</b>				
General donations	708		708	1,032
Activities to further the charity's objects:				
Grants received	16,554	53,725	70,279	80,987
Activities to generate funds:				
General fundraising	2,094		2,094	1,006
Investment income & interest	869		869	790
<b>Total income</b>	<b>20,225</b>	<b>53,725</b>	<b>73,950</b>	<b>83,815</b>
<b>Resources expended</b>				
Charitable expenditure:				
Management & administration	25,504	55,425	80,929	65,473
<b>Total resources expended</b>	<b>25,504</b>	<b>55,425</b>	<b>80,929</b>	<b>65,473</b>
<b>Net (outgoing)/incoming resources</b>				
<b>- Net (expenditure)/income for the period and net movement in funds</b>	<b>(5,279)</b>	<b>(1,700)</b>	<b>(6,979)</b>	<b>18,342</b>
<b>Total funds at 1 April 2005</b>	<b>25,992</b>	<b>15,448</b>	<b>41,440</b>	<b>23,098</b>
<b>Total funds 31 March 2006</b>	<b>20,713</b>	<b>13,748</b>	<b>34,461</b>	<b>41,440</b>

New Forest Disability Information Service

**Balance Sheet  
as at 31 March 2006**

	<b>2006</b>		<b>2005</b>	
	£	£	£	£
<b>Fixed assets</b>				
Tangible assets		5,812		6,556
<b>Current assets</b>				
Debtors	1,966		-	
Cash at bank and in hand	32,029		39,300	
	<u>33,995</u>		<u>39,300</u>	
<b>Creditors:</b> Amounts falling due within one year	5,346		4,416	
	<u>5,346</u>		<u>4,416</u>	
<b>Net current assets</b>		28,649		34,884
<b>Net assets</b>		<u>34,461</u>		<u>41,440</u>
<b>Unrestricted funds</b>				
General funds	14,713		11,592	
Designated funds	6,000		14,400	
	<u>20,713</u>		<u>25,992</u>	
<b>Restricted funds</b>		13,748		15,448
		<u>34,461</u>		<u>41,440</u>

**Notes to the Financial Statements  
for the period 1 April 2005 to 31 March 2006**

**Movement in funds**

	<b>At 1 April 2005</b>	<b>Incoming Resources</b>	<b>Outgoing Resources</b>	<b>At 31 March 2006</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
<b>Restricted funds</b>	15,448	53,725	55,425	13,748
<b>Unrestricted funds</b>				
Designated funds	14,400	2,411	10,811	6,000
General funds	11,592	17,814	14,693	14,713
	25,992	20,225	25,504	20,713
<b>Total funds</b>	41,440	73,950	80,929	34,461

**Purposes of restricted funds**

Grants from the Big Lottery Fund are to be used for the salaries of the Deputy Manager, the Welfare Benefits Officer(s) and New Initiatives and Developments Officer, plus associated costs.

Grants from the Department of Health (Opportunities for Volunteering) are to be used for the salaries of the Office Co-ordinator/Travelling Service Co-ordinator, the Village Link Scheme and the Travelling Service, plus associated costs and capital expenditure.

Other restricted grants are used towards developing various schemes as specified by donors.

**Purposes of designated funds**

These funds have been designated for the replacement of computer equipment and essential building repairs.



**With thanks to our supporters:**

Department of Health

Big Lottery

Awards for All

Comic Relief

Dibden Allotments Charity

ESF Global Grants

ExxonMobil

Bramshaw Parish Council

Brockenhurst Parish Council

Burley Parish Council

Godshill Parish Council

Hampshire County Council

Hale Parish Council

Hordle Parish Council

Ringwood Town Council

Sway Parish Council

Totton & Eling Town Council

To Richens Care our thanks for sponsoring our brochure.

To Tesco New Milton and all the generous shoppers who supported us on two cold days in February, we thank you all.

To all our kind clients who show their appreciation with cheques, cash, cakes and chocolates, we thank you most sincerely.

## New Forest Disability Information Service

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### **Board of Trustees**

Marie Morgan	Chairman
Kathy Gulliver	Vice-Chairman
Douglas Rodgerson	Treasurer - from October 2005
Phyllis Inglis	Secretary
Barbara Keeling	
Mike Robson	
Chris Lynott	
L John Trott	ret. December 2005

### **New Forest Disability Information Service**

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Charity No: 1104589  
Company No: 05124781